

Notice of Non-Discrimination

DISCRIMINATION IS AGAINST THE LAW

Healthy State, Inc. complies with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability or sex. Healthy State, Inc. does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Healthy State, Inc.:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact (828) 213-1111.

If you believe that Healthy State, Inc. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with the Office of Patient Experience, 509 Biltmore Avenue, Asheville, NC 28801, (828) 213-1210, fax (828) 213-1637, email Communicate@msj.org. You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Healthy State, Inc. is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, DC 20201
1-800-368-1019; 1-800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

<p>ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-828-213-1111 (TTY: 1-828-213-1111).</p>	<p>注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-828-213-1111 (TTY: 1-828-213-1111)。</p>	<p>CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-828-213-1111 (TTY: 1-828-213-1111).</p>	<p>주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-828-213-1111 (TTY: 1-828-213-1111). 번으로 전화해 주십시오!</p>	<p>ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-828-213-1111 (ATS: 1-828-213-1111).</p>	<p>យំតន្ត ប៊ីសិនជាអ្នកនិយាយភាសាខ្មែរ, សំដៅជំនួយផ្លូវភាសាដោយមិនគិតលុយឡើយគឺអាចមានសំរាប់អ្នក។ ចូរទូរស័ព្ទ 1-828-213-1111 (TTY: 1-828-213-1111)។</p>	<p>ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-828-213-1111 (TTY: 1-828-213-1111).</p>	<p>注意事項:日本語を話される場合、無料の言語支援をご利用いただけません。1-828-213-1111 (TTY: 1-828-213-1111)まで、お電話にてご連絡ください。</p>
<p>ملحوظة: إذا كنت تتحدث انكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-828-213-1111 (رقم هاتف الصم والبكم: 1-828-213-1111: YTT)</p>	<p>LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-828-213-1111 (TTY: 1-828-213-1111).</p>	<p>ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-828-213-1111 (телетайп: 1-828-213-1111).</p>	<p>PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-828-213-1111 (TTY: 1-828-213-1111).</p>	<p>સુચના: જો તમે ગુજરાતી બોલતા છો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-828-213-1111 (TTY: 1-828-213-1111)</p>	<p>ध्यान दें: यदि आप हिंदी बोलते हैं, तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-828-213-1111 (TTY: 1-828-213-1111) पर कॉल करें।</p>	<p>ໄປັດຂຽນ: ຖ້າວ່າທ່ານເວົ້າພາສາລາວ, ການບໍລິການຂອບເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-828-213-1111 (TTY: 1-828-213-1111)</p>	<p>注意: 如果您说中文, 您可以免费获得语言援助服务。请致电 1-828-213-1111 (TTY: 1-828-213-1111)。</p>

